

OLDER ADULTS AND
Access to Technology

Be a Peer-Coach, help others!

Funded by:





Introduction to Internet

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Things You can do on the Internet

Find information

Access services

Communicate with friends and family

See pictures, watch videos

Book vacations, pay bills, shop

Take online courses



Notes:

What is Internet?

The Internet is a network of computers all around the globe. It is becoming a series of connections between many different devices used to connect people and information worldwide.

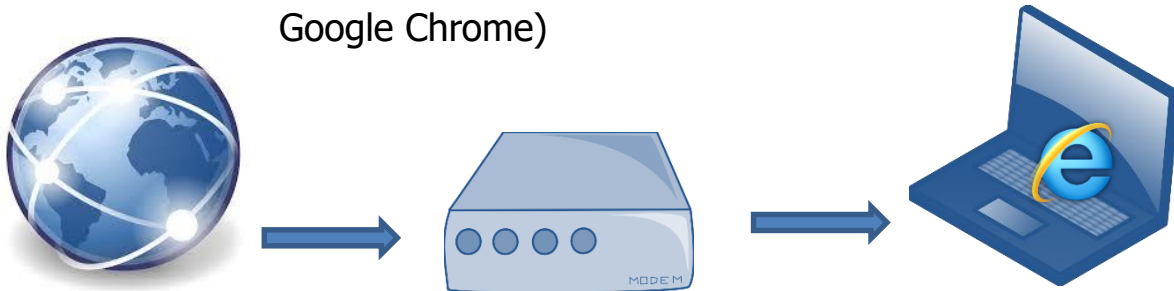


Notes:

Accessing the Internet

What You Need:

- Hardware: Modem (outside the computer) and Network Card (inside the computer)
- Service: An Internet Service Provider (ISP) - The company that provides Internet service to your home (E.g. Rogers, Bell)
- A modem to connect your computer to your Internet Service Provider
- An Internet Browser (E.g. Internet Explorer, Mozilla Firefox, and Google Chrome)



Notes:

Opening an Internet Browser

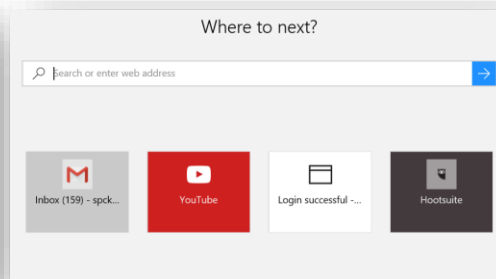


All browsers access the same information and the same websites.

- Click on a browser icon on your desktop, OR
- Click on a browser icon on your taskbar, OR
- Find the browser you want to use in your Start Menu

Browsers differ in appearance, where certain buttons are and how much you can customize them, that is adapt them to your needs.

Homepage appears when you open your browser and usually shows a large search box or websites you visited most recently.








Notes:

Parts of an Internet Browser Start bar

Important Buttons



- Back & Forward – goes between previous and following 
- Refresh – re-loads the page you are viewing 
- Favourites/Bookmarks – links of your favourite pages 
- Search Bar – allows you to search the Intern 
- Menu – Other options 

Notes:

Navigating Websites

To Visit a Website

- Click on the address bar located at the top of your browser
- Type the URL or key words you are searching for in and press Enter
 - In most cases, it isn't necessary to type the "www."
 - Ex. you can simply type: "google.ca"



Save your favourite webpages by clicking on the Star Button so you do not have to type them every time:

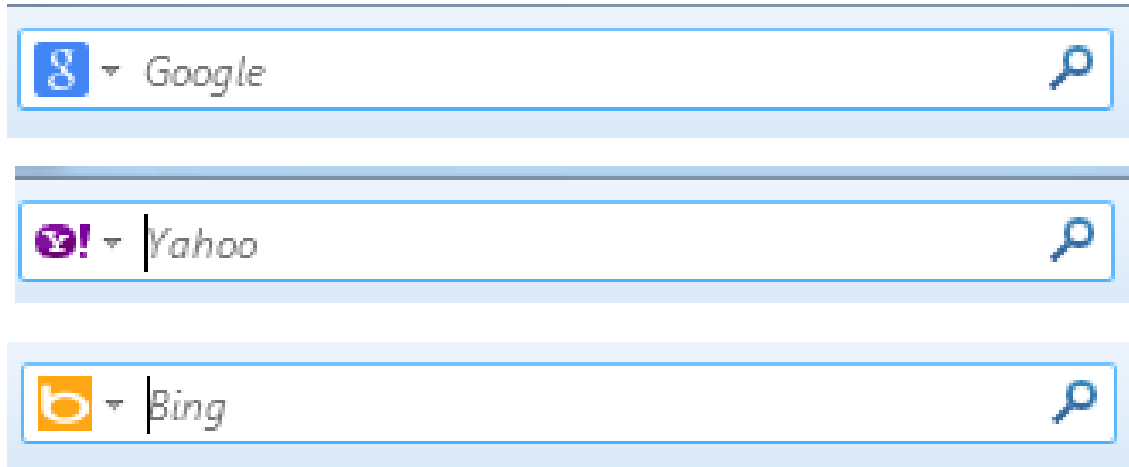
- A 'favourite' is a link in your web browser to a specific website
- You can find your bookmarks by clicking:
 - 'Bookmarks' on Firefox or Chrome
 - 'Favourites' in Internet Explorer



Notes:

Internet Searches

- Search engines are used to find information online.
- They search a portion of the Internet and use different methods to do it
- Popular search engines: www.google.ca, www.yahoo.ca, www.bing.com



Notes:

Searching Tips

- Write down the question you want answered and then:
 - Circle key words
 - Think of possible synonyms / replacement words
 - Add missing words
 - Ignore unnecessary words

What Matters in my Search?

- Punctuation and capitalization do not matter
- Word order matters
- If searching for a specific phrase, use quotation marks: "imagine all the people"

~~What is the~~ **weather** ~~like in~~ **Thailand** ~~in~~ **November?**

Notes:

Common Elements of a Search Result Page

- **Filters:** allows users to look at one type of media result (ex. Images, maps) or otherwise narrow their results
- **Ads:** appear because someone paid for them to; remember: search engines are there to make money - sponsored links (ads) go to top
- **Natural Results:** not paid for & cannot be bought; search engines don't reveal a lot about how they rank because as people can manipulate the system
- **Knowledge Panel:** information box that Google and Bing may show on right-hand side of screen; usually appears for countries, celebrities, animals, etc.

The screenshot shows a Google search result page for the query "Coffee". At the top, there are navigation tabs for "Web", "Maps", "Images", "News", "Videos", and "More". Below the search bar, it indicates "About 212,000,000 results (0.32 seconds)".

Advertisements (Ads): A red box highlights three sponsored results:

- Tim Hortons Coffee - timhortons.com**: Includes the website URL, a location in Kitchener, ON, and a promotional message.
- Coffee Supplies - ULINE - Over 29,000 Products - ULINE.ca**: Promotes a large catalog and same-day shipping.
- Coffee - Wikipedia, the free encyclopedia**: A snippet from Wikipedia describing coffee as a brewed beverage.

News for coffee: A section with a small image of a man, featuring an article titled "Trouble brews as coffee pods invade the office" from The Globe and Mail.

Knowledge Panel: Located on the right side, it features a large image of a coffee cup and a grid of smaller coffee-related images. Below the images, it provides:

- Coffee** (Beverage)
- A brief description: "Coffee is a brewed beverage prepared from the roasted or baked seeds of several species of an evergreen shrub of the genus Coffea." with a link to Wikipedia.
- Nutrition Facts** for Coffee:

Amount Per 100 grams		% Daily Value*
Calories 0		
Total Fat	0 g	0%
Saturated fat	0 g	0%
Polyunsaturated fat	0 g	
Monounsaturated fat	0 g	

Notes:

Online Safety

Remember

- Avoid clicking on pop-ups / advertisements – find an X to close them
 - They can attach junk scripts to your browser
- Do not open unfamiliar links, files and do not download things you are not sure about – ask someone more experienced if it is safe
- If a website asks you to click on something, don't – unless it's a valid part of the web page.
- If you're told you've won something, you haven't. Do not click on the announcement. In fact, in general, it is safest to ignore Internet advertising.
- If you are asked to be involved in a survey or study online, don't get involved. If it seems too good to be true, it is!

Practice and Links

[Goodwill Community Foundation Learn Free Website](#)
[Internet 101](#)