Citizenship and Immigration Canada

29 Duke St E, 1st floor, Kitchener

Phone: 1-888-242-2100

Waterloo-Wellington Immigration Centre

Responsible for immigration proceedings

Court of Canadian Citizenship

Must have lived in Canada for 3 of the last 4

years as a landed immigrant

Kitchener-Waterloo YMCA Immigrant and Employment Services

800 King St W, 3rd floor, Kitchener

Phone: 519-579-9622

Offers a variety of programs to assist New

Canadians

YMCA of Cambridge Immigrant and Employment Services

258 Hespeler Rd, Cambridge Phone: 519-621-1621

Offers a variety of programs to assist New

Canadians

Kitchener-Waterloo Multicultural Centre

102 King St W, Kitchener

Phone: 519-745-2531 (admin) ~ 519-745-2593 (interpreters)

Settlement services and counselling for New Canadians, employment services, job search

assistance

Woolwich Community Services St Jacobs Family Support Centre

73 Arthur St S, Elmira Phone: 519-669-9323

Settlement services for individuals who are recent

immigrants and speak low German

Mennonite Coalition for Refugee Support

58 Queen St S, Kitchener Phone: 519-571-1912

Assists with Refugee Determination Process, immigration proceedings and settlement

Counselling/Support

Kitchener-Waterloo YMCA Newcomer Youth Support Program

AR Kaufman Family YMCA, 333 Carwood Ave,

Kitchener

Phone: 519-743-5201

Matches newcomer children and youth 7-17 with

volunteer mentors

Kitchener-Waterloo YMCA Immigrant and Employment Services

800 King St W, 3rd floor, Kitchener

Phone: 519-579-9622

Orientation to living in Canada and the local

community, information and referral

Housing

Lutherwood The Housing Action Centre Rent Bank

41 Weber St W, Kitchener Phone: 519-743-2460

Provides housing search education and assistance. Rent Bank issues interest free loans to prevent

eviction

Subsidized Housing

Applications for geared to income. One application form covers almost all of the subsidized housing locations within Waterloo Region. Anyone interested in obtaining an application form may go to the subsidized housing site nearest them. For information about the sites, or the subsidized housing available in Waterloo Region, call the Community Housing Access Centre.

Waterloo Region Housing Community Housing Access Centre

235 King St E, 6th floor, Kitchener Phone: 519-575-4608 ~

519-575-4833 (applications)

Health

Kitchener Downtown Community Health Centre

44 Francis St S, Kitchener Phone: 519-745-4404

Individuals in the Kitchener downtown area

without a family doctor

Learn English

Conestoga College Institute of Technology and Advanced Learning

English as a Second Language

108 University Ave E, Waterloo Phone: 519-748-5220 ext 3656 (info line)

Language Instruction for Newcomers to Canada (LINC)

150 Main St, 1st Floor, Cambridge

Phone: 519-740-8797

800 King St, 3rd floor, Kitchener

Phone: 519-886-3300

145 Lincoln Rd, 2nd floor, Waterloo

Phone: 519-886-3300

English language instruction and orientation

House of Friendship Family Services

Offers English as Second Language Programs at community centres. Preference is given to residents of neighbourhood

Chandler Mowat Community Program

Chandler Mowat Community Centre, 222 Chandler Dr, Kitchener Phone: 519-570-3610

Courtland Shelley Community Program

Courtland Shelley Community Centre, 1064G Courtland Ave E, Kitchener

Phone: 519-571-7953

Sunnydale Community Program

508H Sunnydale Pl, Waterloo Phone: 519-883-0410

Waterloo Catholic District School Board St Louis Adult Learning Centre and Continuing Education

80 Young St, Kitchener Phone: 519-745-1201 82 Beverly St, Cambridge Phone: 519-745-1201

Educational Assessment

Waterloo Region District School Board Welcome Centre for Newcomers

749 King St W, Unit 203, Kitchener

Phone: 519-576-3018

Provides information about school system for newcomer students whose first language is not English ~ language and math skills assessment

Kitchener-Waterloo YMCA Language Assessment & Referral Service

800 King Street W, 3rd floor, Kitchener

Phone: 519-579-9622

Language assessment services

Employment

Focus for Ethnic Women, Waterloo Region

145 Columbia St W, Unit 9, Waterloo

Phone: 519-746-3411

Job search assistance for women

Intercultural Skills Development Working for Work

KW Multicultural Centre, 102 King St W, Kitchener

Phone: 519-570-3552

Job search for individuals on social assistance

Kitchener-Waterloo YMCA Immigrant and Employment Services

800 King St W, 3rd floor, Kitchener

Phone: 519-579-9622

The Working Centre Job Search Resource Centre

58 Queen St S, Kitchener Phone: 519-743-1151

Getting Involved

Volunteer Action Centre of Kitchener-Waterloo and Area Inc Supported Volunteering

151 Frederick St, Suite 300, Kitchener

Phone: 519-742-8610

Assists individuals experiencing barriers to

volunteering

United Way of Cambridge and North Dumfries Volunteer Cambridge

150 Main St, 2nd floor, Cambridge

Phone: 519-621-1030

Libraries

Queens Square Library

1 North Sq, Cambridge Phone: 519-621-0460

Kitchener Public Library

85 Queen St N, Kitchener Phone: 519-743-0271

Waterloo Public Library

35 Albert St, Waterloo Phone: 519-886-1310

Recreation

Cambridge Community Services Department

50 Dickson St, Cambridge Phone: 519-740-4681

Kitchener Community Services Department

200 King St W, 7th floor, Kitchener

Phone: 519-741-2382

North Dumfries Recreation Services

Ayr Community Centre, 7 Church St, Ayr

Phone: 519-632-7442

Waterloo Community, Culture, and Recreation Services

100 Regina St S, Waterloo Phone: 519-747-8733

Wellesley Recreation Department

4639 Lobsinger Line, RR 1, St Clements

Phone: 519-699-9369

Wilmot Facilities and Recreation Department

60 Snyder's Rd W, Baden Phone: 519-634-8444

Woolwich Recreation and Facilities Services

24 Church St W, Elmira

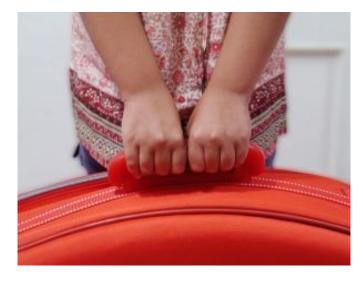
Phone: 519-669-1647 ~ 519-664-2613

Free Internet Access Sites in Waterloo Region

All **Public Libraries** in Waterloo Region and **City of Kitchener Community Centres and Senior Centres** have free internet access available.

For more information about these services and others, call the **Community Information Centre** at **519-579-3800**

New Canadian Resources



Produced by:

Community Information Centre of Waterloo Region 151 Frederick St, Suite 300

Kitchener, ON N2H 2M2

Phone/TTY: 519-579-3800

From outside Waterloo Region call 1-877-579-3859

www.waterlooregion.org

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